



# MEDICAL DATABASES

130 Almshouse Road Suite 305  
Richboro, PA 18954

T (888) 822-6332  
T (215) 364-2676 (local)  
F (215) 357-1460  
[medicaldatabases@gmail.com](mailto:medicaldatabases@gmail.com)

November 20.2011

To: PracticeMaker® clients submitting to Highmark Medicare Services

From: Medical Databases, vendor 1231

Re: New transmission setting

The New Phone number for claim submission & retrieval: 1-717-635-4400

The "Login" is created by using you PRJ and Submitter ID as follows:

**PRJXXX@submitter# (NO CAPSLOCK...MUST USE SHIFT KEY...use all capitals)**

The initial password is as follows... (initial):

**Hms#last-4-digits-prj (SHIFT ket to enter capital letters(**

At your first connection you will be asked to change the password.

New Passwords MUST be exactly 8 digits long!

- must have at least ONE capital letter (SHIFT key)
- one number
- one "special" character, ie#%&
- For example: M%care78 (8 digits long, has special, one capital and numbers)